

From: BiG A <[REDACTED]>
Sent: Wednesday, December 20, 2023 10:29 AM
To: WRS Enquiries <enquiries@worcsregservices.gov.uk>
Subject: Unicorn Hill Taxi Rank

This email originated from outside of the organisation

STOP : Were you expecting this email? Does it look genuine?

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How does this benefit the taxi drivers?

How does this benefit the public?

What difference will it make to the existing traffic passing through on a daily?

Is the funding that's been provided necessary to be used towards these proposed changes, if so why?

If you decide to go ahead with this, what kind of disruption will this cause for taxi drivers?

How long will the road work be carried out for? It's one of the busiest roads in town area for taxi drivers and general public

Will this prevent taxi drivers from picking up customers of the rank for a certain period - which may have a financial impact on a taxi driver's earnings?

Will any temporary alternatives be implemented meanwhile?

Will taxi driver fees be reduced if these changes make a significant impact on taxi driver earnings?

Just some questions I'd like a detailed response to please.

Thanks

From: mohammed rafiq <[REDACTED]>
Sent: Wednesday, December 20, 2023 10:44 AM
To: WRS Enquiries <enquiries@worcsregservices.gov.uk>
Subject:

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Regarding the taxi rank changes, can i suggest there is something more set in stone so it only allows taxis in the 24hr bay. As we have the issue of private cars parking up daily interupting the que,also blocking view of taxis infront to maintain a formed que.

From: Khuram Qayyum <[REDACTED]>

Sent: Wednesday, January 17, 2024 2:36 PM

To: WRS Enquiries <enquiries@worcsregservices.gov.uk>

Subject:

This email originated from outside of the organisation

STOP : Were you expecting this email? Does it look genuine?

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Hi I don't want changes to the rank in Redditch. If the public want to park their vehicles they can park on the opposite side. You have loads of Hackney vehicles and you are only providing 7 spaces where the rest of the cars suppose to park and work. You can't provide us spaces in hospital in the train station you guy can't even fix the feeder rank which was a waste of money yet still not working. I am happy the way the rank is if you want to make changes give us spaces in the hospital and train station and lower the rates on our fees because there is a shortage of work in January and February.

From: Asif Ali <[REDACTED]>
Sent: Tuesday, January 23, 2024 9:00 PM
To: WRS Enquiries <enquiries@worcsregservices.gov.uk>
Subject: Unicorn hill taxi rank

This email originated from outside of the organisation

STOP : Were you expecting this email? Does it look genuine?

THINK : Before you **CLICK** on any links or **OPEN** any attachments.

Dear Mr Etheridge,

Many thanks for your email in regards to the proposed changes to the taxi rank on Unicorn Hill.

As a licensed Redditch Hackney Carriage driver, I unequivocally oppose the proposed changes.

There is already a shortage of space on the rank and decreasing the size of the rank will cause more disruption to not only the drivers but also the users of taxis. The ongoing issue of members of the public illegally parking on the rank requires more attention rather than decreasing the size of the rank. The rank needs to begin where it is proposed on your plans and end at 9-13 Unicorn Hill.

Disabled badge holders currently have exclusive dedicated parking available on Church Road. Also, quoted on the GOV.UK website is the following: "Badge holders may park on single or double yellow lines for up to 3 hours, but in general not where there are restrictions on loading or unloading – indicated by yellow kerb dashes and / or signs on plates." This clearly shows that disabled parking is not an issue on Unicorn Hill. As a courtesy, I propose that three disabled parking bays be allocated where you propose to put a loading bay i.e. beginning at 9-13 Unicorn Hill and ending at the double yellow lines.

A loading bay on Unicorn Hill is completely unnecessary as each and every unit has a rear access complete with loading bay. Placing a loading bay on Unicorn Hill will cause more traffic alongside extra disruption, hazards and danger to road users, pedestrians and public transport.

Illegal parking on the rank is a danger to the public as vehicles are pulling in to the rank and off the rank without due care and attention and causing endless hazards to road users and pedestrians alike. On countless occasions members of the public have mistakenly approached these vehicles assuming they are taxis. This is a major danger to the public which needs to be urgently addressed by the Council before something irreversibly dreadful occurs. I accept that it might not be feasible for the Council to have traffic wardens on 24 hour patrol which is why I propose the best way forward for the Council would be to install ANPR cameras on Unicorn Hill (similar to bus lane cameras) to penalise any illegal vehicles parked on the rank.

There is currently sufficient parking on Bates Hill aswell as car parks on Bates Hill and Hewell Road next to the Golden Cross. To alleviate any sort of parking issue, I propose that the taxi rank on Queen Street be reduced to allow three taxis to wait and the rest of the area be allocated parking.

I hope that the Council accepts my proposals and agrees that this is the right course of action to take.

Yours sincerely,

Mr Asif Iqbal (Redditch Hackney Carriage licence holder)

From: asim nazir <[REDACTED]>
Sent: Wednesday, January 24, 2024 10:34 PM
To: WRS Enquiries <enquiries@worcsregservices.gov.uk>
Subject: Unicorn hill rank

This email originated from outside of the organisation
STOP : Were you expecting this email? Does it look genuine?
THINK : Before you CLICK on any links or OPEN any attachments.

Dear WRS

I am responding to the adjustments being made to the Unicorn hill rank.

As someone who has been driving taxis for over 2 decades, I do not agree with the decision to shorten the current rank by the amount of spaces being proposed. No consideration has been given for a feeder rank to serve the waiting taxis when the rank is full. Currently there is no enforcement on the ranks, will the new proposals include anpr cameras to ensure that the rank is being monitored to make the spaces available accessible to taxis. Currently the public park as they wish, out of town private hires park and pick up illegally without any action being taken by authorities.

Have the surveys that have been carried out taken disabled customers needs into consideration.? We have customer's that have disabilities that can't be seen. These customers currently as there is no enforcement a lot of them customers get confused and sometimes distressed by accidentally jumping into non taxis. As a driver who uses the rank I feel these customers should not be overlooked.

I would suggest the rank remain as it is with changes made to add the disabled bays at the back of the rank.

Local businesses have rear access to their buildings for loading/unloading. Their customers have plenty of public car parks around the town. The new layout will be misused by the public like going to the kingfisher centre which has plenty of parking.

With 2 local private hire operators right by the rank killing our trade, this proposal will lead to a bleak future for the hackney drivers to remain economically licenced with Redditch Borough Council.

Regards
Hackney driver

From: sahgir mohammed <[REDACTED]>
Sent: Friday, January 26, 2024 8:01 PM
To: WRS Enquiries <enquiries@worcsregservices.gov.uk>
Subject: Unicorn hill taxi rank

This email originated from outside of the organisation

STOP : Were you expecting this email? Does it look genuine?

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Dear WRS

The proposed taxi rank aswell as "bay b" is a great idea if it adds value to the local businesses. As a decade long in the hackney taxi trade I do feel that "bay b" maybe abused by general public for using it to go town instead of it's intended purpose of serving the local unicorn hill shops.

Also does the council propose any kind of "anpr" system to monitor that these bays are used correctly as we see that most public park as they wish regardless that it is a taxi rank.

Also as a local the shops across the church abuse parking regulations and becomes a nuance as driving through, maybe a bay for the shops there also should be considered.

Kinds regards

Hackney driver

From: Raja Assad Khan <[REDACTED]>
Sent: Monday, January 29, 2024 11:41 AM
To: WRS Enquiries <enquiries@worcsregservices.gov.uk>
Subject: Unicorn Hill Taxi Rank

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My concern with the unicorn Hill rank is to give taxi drivers the rank because we earn from there and make an income and give community service

Also AMPR cameras

My name is raja assad khan and my badge number is 458

Kind regards

From: ajhaz m <[REDACTED]>
Sent: Monday, January 29, 2024 8:42 PM
To: WRS Enquiries <enquiries@worcsregservices.gov.uk>
Subject: Unicorn hill taxi rank

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STOP : Were you expecting this email? Does it look genuine?

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To whom it may concern,

Unfortunately i do not agree with the councils new proposal of the taxi rank layout.

It gives us the drivers less spaces to park whereby we already have limited spaces.

Especially on weekends where we have to park further up unicorn hill and around by the church.

Also there is not control of general vehicles parking on taxi rank.

The police and council should work together to stop vehicles parking on any taxi rank.

Basically disagree with new proposal.

This puts more strain on the hackney carriage drivers where we are already struggling to park our cars.

Plate no 127

Mr mohammed

From: Waqas Ali <[REDACTED]>
Sent: Monday, January 29, 2024 10:41 PM
To: WRS Enquiries <enquiries@worcsregservices.gov.uk>
Subject:

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Hackney rank is already small for taxis. So i am against it.thanks

Waqas ali

Plate 104

From: Mohammed Naseer <[REDACTED]>
Sent: Tuesday, January 30, 2024 7:25 AM
To: WRS Enquiries <enquiries@worcsregservices.gov.uk>
Subject: Unicorn Hill taxi rank

This email originated from outside of the organisation

STOP : Were you expecting this email? Does it look genuine?

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Hello,

I reject the proposal of cutting the unicorn hill taxi rank in half. There are multiple hundreds of taxi drivers and there already isn't enough rank space as there is.

There will also be confusion between parked cars and taxis should this parking be extended to the public which isn't safe.

Currently outside five star taxis there is space owned by the council which can park at least five cars and will avoid any issues on current taxi ranks , which as said previously are already overcrowded.

Would you please that?

Mohammed Naseer (Hackney carriage no. 6)

From: Imran Altaf <[REDACTED]>
Sent: Tuesday, January 30, 2024 5:52 PM
To: WRS Enquiries <enquiries@worcsregservices.gov.uk>
Subject: Unicorn hill taxi rank

This email originated from outside of the organisation STOP : Were you expecting this email? Does it look genuine? THINK : Before you CLICK on any links or OPEN any attachments.

I am strongly opposed to the recommendations made regarding the existing layout and operating function of the rank. The rationale behind the changes does not make any logic as already there are limited taxi spaces for the 125 hackney carriage vehicles in Redditch. Furthermore, there is already no enforcement or very limited resources to implement any enforcement action on the existing rank. Therefore, drivers are always being verbally abused by occupiers of private vehicles parking illegally on the taxi rank. These proposals will add further to the already existing tensions and issues arising from lack of enforcement. I feel no real consultation has been done with the trade and police regarding the ongoing issues and problems regarding Unicorn Hill rank. I would also suggest rather than asking for an email response, it would be better to hold an open meeting with the police, enforcement officers and all the licensed hackney carriage drivers and any relevant bodies that have made these suggestions. I would also suggest implementing ANPR on the taxi rank and increasing enforcement before any absurd suggestions are made by people who are not affected by any changes whatsoever.

From: tufael ahmed <[REDACTED]>
Sent: Tuesday, January 30, 2024 5:57 PM
To: WRS Enquiries <enquiries@worcsregservices.gov.uk>
Subject: Unicorn Hill Taxi Rank

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Dear Mr Etheridge,

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There is already a shortage of space on the rank and decreasing the size of the rank will cause more disruption to not only the drivers but also the users of taxis. The ongoing issue of members of the public illegally parking on the rank requires more attention rather than decreasing the size of the rank. The rank needs to begin where it is proposed on your plans and end at 9-13 Unicorn Hill.

Disabled badge holders currently have exclusive dedicated parking available on Church Road. Also, quoted on the GOV.UK website is the following: "Badge holders may park on single or double yellow lines for up to 3 hours, but in general not where there are restrictions on loading or unloading – indicated by yellow kerb dashes and / or signs on plates." This clearly shows that disabled parking is not an issue on Unicorn Hill. As a courtesy, I propose that three disabled parking bays be allocated where you propose to put a loading bay i.e. beginning at 9-13 Unicorn Hill and ending at the double yellow lines.

A loading bay on Unicorn Hill is completely unnecessary as each and every unit has a rear access complete with loading bay. Placing a loading bay on Unicorn Hill will cause more traffic alongside extra disruption, hazards and danger to road users, pedestrians and public transport.

Illegal parking on the rank is a danger to the public as vehicles are pulling in to the rank and off the rank without due care and attention and causing endless hazards to road users and pedestrians alike. On countless occasions members of the public have mistakenly approached these vehicles assuming they are taxis. This is a major danger to the public which needs to be urgently addressed by the Council before something irreversibly dreadful occurs. I accept that it might not be feasible for the Council to have traffic wardens on 24 hour patrol which is why I propose the best way forward for the Council would be to install ANPR cameras on Unicorn Hill (similar to bus lane cameras) to penalise any illegal vehicles parked on the rank.

There is currently sufficient parking on Bates Hill aswell as car parks on Bates Hill and Hewell Road next to the Golden Cross. To alleviate any sort of parking issue, I propose that the taxi rank on Queen Street be reduced to allow three taxis to wait and the rest of the area be allocated parking.

I hope that the Council accepts my proposals and agrees that this is the right course of action to take.

Yours sincerely,

Mr Tufael Ahmed (Redditch Hackney Carriage licence holder)

-----Original Message-----

From: Nisar Afzal <[REDACTED]>
Sent: Tuesday, January 30, 2024 6:15 PM
To: WRS Enquiries <enquiries@worcsregservices.gov.uk>
Subject: Unicorn hill taxi rank

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I hope that the Council accepts my proposals and agrees that this is the right course of action to take.

Yours sincerely,

Mr Nisar Afzal (Redditch Hackney Carriage licence holder)

From: naz.nadeem4@gmail.com <[REDACTED]>

Sent: Wednesday, January 31, 2024 12:39 PM

To: WRS Enquiries <enquiries@worcsregservices.gov.uk>

Subject: Unicorn Hill Redditch (Taxi rank Bay)

This email originated from outside of the organisation

STOP : Were you expecting this email? Does it look genuine?

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Dear, Sir/Madam

Thank you very much for your email in December 2023 with consultation questions and we been given one month to reply that that very generous of you

I am sure you already know the answer of your questions.

I am not going in detail how many licences are issued? and on what conditions and standards applied on vehicles with Hackney carriage licences

Currently in Redditch only two rank in working order and that's No,1unicorn hill and bus station rank with limited spaces these are two ranks majority of licences holders working and try earn there bread & butter.

I as a Hackney carriage licences holder and working in Redditch on ranks

" STRONGLY DISAGREE WITH THIS PLAN "

Nadeem Naz

Badge No.85

Licences No.122

[REDACTED]

From: Khaleel Mohammed <[REDACTED]>
Sent: Wednesday, January 31, 2024 11:58 PM
To: WRS Enquiries <enquiries@worcsregservices.gov.uk>
Subject: Unicorn Hill Taxi Rank Redditch

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Hi

I'm aware of the new proposals for Unicorn Hill taxi rank so would like to take this opportunity to object to these along with the RTA and almost all Hackney Carriage Drivers
I would also like to take this opportunity to mention the rank on Red Lion Street which is hardly used now to be relocated to a more appropriate location i.e near the library behind post office, Alcester street, which should be made allowed to be used by taxis only

Many thanks
Khaleel
HC115